



THE UNITED REPUBLIC OF TANZANIA

MINISTRY OF INDUSTRY AND TRADE

TANZANIA BUREAU OF STANDARDS (TBS)



ISO 9001:2015 Certified

Member of the International Standardization (ISO), Codex Alimentarius Commission (WHO/FAO), Agent for ISO and other National Standards Bodies

## TRAINING COURSE ANNOUNCEMENT

### COURSE TITLE: LABORATORY ROOT CAUSE ANALYSIS AND CORRECTIVE ACTION

**Duration:** Five (5) days (23<sup>rd</sup> to 27<sup>th</sup> February, 2026)

**Targeted participants:** Laboratory analysts/scientists/technologists/technicians, mythologists, microbiologists, laboratory managers, chemists, researchers, quality control personnel and any other related professionals.

#### Course Outline

1. Overview of non-conforming work;
2. Concept of root cause analysis;
3. Methods for performing root cause analysis;
4. Corrective actions and correction;
5. Documentation and implementation of corrective actions; and
6. Monitoring and review of corrective action

#### Course presentation and methodology:

The course will be presented in Swahili or English languages. The course will be delivered in interactive tutor-led and trainee-led discussions, experience from trainees and group participation.

#### Benefits of the course:

After successful completion of this course, participants will be able to:

- i. identify and document of the non-conforming work;

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- ii. select and apply appropriate root cause analysis tools; and
- iii. implement, monitor and review corrective actions.

### Course requirements:

- i) Each participant is advised to have a laptop/iPad.

### Course assessment and awards:

A participant, who attends the course, participates in group work, exercises and test and scores 60% and above of the final course evaluation shall be awarded a certificate of successful completion. Otherwise, a participant who scores less than 60% of the final course evaluation shall be awarded a certificate of attendance. In addition, participants will be provided with training materials for further reference. Full attendance of participants is required during the course.

### Course fee:

The course fee is **TZS 750,000/- per person, non-refundable**. The fee shall cover tuition fee, training materials, stationeries, food and refreshments. Each applicant shall be responsible for his/her own travelling and accommodation expenses.

### Mode of application:

Interested applicants are advised to apply through email [researchandtraining@tbs.go.tz](mailto:researchandtraining@tbs.go.tz) as early as possible since the maximum number of participants required is twenty-five (25) and provide the following information:

- i) Full name of applicant;
- ii) Region and district of applicant;
- iii) Contact (physical address/P. O. Box) of applicant;
- iv) Phone number and email address of applicant; and
- v) Organization name, TIN number, contact (physical address/P. O. Box), region and district (if any);

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## Mode of payment

Course fee shall be paid in full and once fourteen (14) days prior to the date of training. Government bill will be issued to applicant.

## Postponement and cancellation of training

If a participant fails to attend the training for any reason, the paid course fee will not be refunded. In case the Bureau postpones the training, the applicant will be informed **ten (10) days** before commencement of the training course together with re-scheduled date.

## Training venue

The training will be conducted in **Morogoro**, Tanzania. Details of the venue will be shared with registered applicants.

For enquiries, contact us through cell phone No. 0800110827 from Monday to Friday (0800 AM-0400 PM).

Issued by:



Rhoda R. Mayugu

**Acting Public Relations and Marketing Manager**



***"Inspiring Quality and Safety for Better Livelihood"***

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