



THE UNITED REPUBLIC OF TANZANIA

MINISTRY OF INDUSTRY AND TRADE

TANZANIA BUREAU OF STANDARDS (TBS)



ISO 9001:2015 Certified

Member of the International Standardization (ISO), Codex Alimentarius Commission (WHO/FAO), Agent for ISO and other National Standards Bodies

TRAINING COURSE ANNOUNCEMENT

COURSE TITLE: LABORATORY ROOT CAUSE ANALYSIS AND CORRECTIVE ACTION

Duration: Five (5) days (23rd to 27th February, 2026)

Targeted participants: Laboratory analysts/scientists/technologists/technicians, mythologists, microbiologists, laboratory managers, chemists, researchers, quality control personnel and any other related professionals.

Course Outline

1. Overview of non-conforming work;
2. Concept of root cause analysis;
3. Methods for performing root cause analysis;
4. Corrective actions and correction;
5. Documentation and implementation of corrective actions; and
6. Monitoring and review of corrective action

Course presentation and methodology:

The course will be presented in Swahili or English languages. The course will be delivered in interactive tutor-led and trainee-led discussions, experience from trainees and group participation.

Benefits of the course:

After successful completion of this course, participants will be able to:

- i. identify and document of the non-conforming work;

TBS HEADQUARTERS

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- ii. select and apply appropriate root cause analysis tools; and
- iii. implement, monitor and review corrective actions.

Course requirements:

- i) Each participant is advised to have a laptop/iPad.

Course assessment and awards:

A participant, who attends the course, participates in group work, exercises and test and scores 60% and above of the final course evaluation shall be awarded a certificate of successful completion. Otherwise, a participant who scores less than 60% of the final course evaluation shall be awarded a certificate of attendance. In addition, participants will be provided with training materials for further reference. Full attendance of participants is required during the course.

Course fee:

The course fee is **TZS 750,000/- per person, non-refundable**. The fee shall cover tuition fee, training materials, stationeries, food and refreshments. Each applicant shall be responsible for his/her own travelling and accommodation expenses.

Mode of application:

Interested applicants are advised to apply through email researchandtraining@tbs.go.tz as early as possible since the maximum number of participants required is twenty-five (25) and provide the following information:

- i) Full name of applicant;
- ii) Region and district of applicant;
- iii) Contact (physical address/P. O. Box) of applicant;
- iv) Phone number and email address of applicant; and
- v) Organization name, TIN number, contact (physical address/P. O. Box), region and district (if any);

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Mode of payment

Course fee shall be paid in full and once fourteen (14) days prior to the date of training. Government bill will be issued to applicant.

Postponement and cancellation of training

If a participant fails to attend the training for any reason, the paid course fee will not be refunded. In case the Bureau postpones the training, the applicant will be informed **ten (10) days** before commencement of the training course together with re-scheduled date.

Training venue

The training will be conducted in **Morogoro**, Tanzania. Details of the venue will be shared with registered applicants.

For enquiries, contact us through cell phone No. 0800110827 from Monday to Friday (0800 AM-0400 PM).

Issued by:



Rhoda R. Mayugu

Acting Public Relations and Marketing Manager



"Inspiring Quality and Safety for Better Livelihood"

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